



**Caldwell Butler
& Associates**



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Caren Lewis, MSHA, BSHA, BSN, RN

Caren Lewis is an expert in leading collaborative teams focused on improving operating margin, operations, patient throughput, surgical capacity, accreditation readiness, and other process improvements initiatives. Her efforts have resulted in measurable improvements in high quality, safe patient care while producing tangible financial gains in performance. Strong medical staff relations and collaborative team work with ancillary departments has brought successful organizational changes in patient care delivery.

Caren understands and has demonstrated excellent results in planning and executing needed education, change and buy-in by the frontline staff, which has led to increased nurse retention and improved performance outcomes. Support of evidence-based care delivery, staff engagement and furthering professionalism of nursing delivery by leading a team to the statewide first ANCC Pathway to Excellence designation is a recent achievement.

Margin Improvement Expert

Having worked in differing reimbursement structures, Caren is aware of the reimbursement and expense challenges of today's healthcare delivery teams and the positive effect Margin Improvement for Healthcare can have on an organization. She brings practical solutions to our healthcare clients and provides:

- **Practical experience as a clinical and executive nurse leader**
- **Knowledge of hospital operations, including surgical and emergency services**
- **Clinical insights into process redesign**
- **Leader in helping achieve better hospital quality and improved operations**
- **Experience in Academic Medical Centers**

Extensive Experience in Healthcare

Caren has 34 years of healthcare experience, including 28 years as a Registered Nurse. She has worked in leadership positions in hospitals with bed size ranging from 120 beds to an 800 licensed bed academic level 1 trauma system.

Her CNO leadership experience includes inpatient and outpatients nursing areas, emergency rooms, inpatient and outpatient surgical service departments, respiratory care and sleep labs, infection prevention, home care services, inpatient behavioral health units including geri-psych, pharmacy, materials management, purchasing, and physician contracted services covering emergency departments and anesthesia.

Her academic degrees include dual Bachelor degrees both in Healthcare Administration and Nursing, along with a Masters degree in Health Services Administration. Caren is an active member of the American Organization of Nurse Executives, for which she has served on national committees and as President of a state chapter.