

YRMC staff make it happen

Journey to Excellence

identified in every department, with a total value of nearly \$6.5 million. Such momentum will move us forward to achieve our goal of \$7 million in waste reduction identified by the end of the first 100 days in December.

We must challenge ourselves to continue to look at our processes in new ways during our quest to achieve world-class distinction. When you look at a process, ask yourself if it's being done at the right place, for the right reason and at the right time.

Every employee is encouraged to question if there is a better way to approach a task that can improve quality.

The 7 types of waste

- ◆ Over-correction
- ◆ Excess inventory
- ◆ Overcapacity
- ◆ Movement of materials and information
- ◆ Over-processing
- ◆ Waiting and delay
- ◆ Motion/transport

YRMC's progress on the Journey to Excellence using Lean Six Sigma has produced astounding results. Opportunities to improve quality have been

Ideas can be applied in more than one patient unit

Lynn Smith, Tower 2 director, proposed the following cost-saving strategy as part of our Journey to Excellence, which can be used throughout the hospital:

Telemetry packaged start kits cost \$4.12 each. The kit contains a battery, EKG electrodes and a telemetry pouch. However, the 5 electrodes in the kits are not used because they do not give a good wave form on the telemetry monitors. They are replaced by a better quality electrode.

The replacement electrodes add 70 cents to the cost, bringing each kit to \$4.82. However, if the items in the package are purchased separately, (battery, pouch and the preferred electrodes) the total kit cost is \$2.94. Therefore, we can save \$1.88 per start kit if we stock the supplies separately in the Omnicells.

Last fiscal year, 6,600 telemetry start kits were used throughout YRMC, for a potential savings of more than \$12,000!

Competition recognizes YRMC as A Great Place to Work

YRMC has been honored as the First Place winner in the large business category as a "Great Place to Work." This was the first year for this local competition judged by five out-of-town experts in Human Resources. They recognized our implementation of employee recognition programs, such as Y.E.A.H.!, and offering open-door policies to all employees.

"Every organization is only as good as the people who are in it," said Bob Olsen, YRMC CEO during his award acceptance speech.

This year has offered more challenges with growth, change and new services. Thanks to each of you for the outstanding job you did throughout the year and during our sizzling hot summer months. Patient volume remained high, summer vacations were scheduled, new staff oriented and you did it all!



We frequently hear from new employees that they chose to work at YRMC because of the friendly family atmosphere and the pride we take in our organization. Our organization is successful in meeting the health care needs of our community because we pay attention to the needs of each other as we work together..

A special thanks to those who nominated YRMC for this award

Also, kudos go to Jennifer Breen, Rehabilitation Services director, and to all of Southwest Rehabilitation Services, which was runner-up in the medium-size business category.



All staff were invited to join the celebration that recognized our accomplishments.